

KUMAGAYA FRIENDS

The official English-language newsletter for Kumagaya city, Saitama, published every second month



June 2025

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Published and edited by:

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Consumer Affairs Advice

Sudden appeared Security warning screen/tone is a fake! Beware of technical support scams!

There is no end to the number of victims of support scams that suddenly appear on the screen while using the Internet with a fake warning message such as "You have a virus" and a warning tone, and then ask you to call the support center number displayed on the screen to sign up for paid support or security software.

Advice not to be victims of the scams

- When a warning sound appears, do not panic, adjust the volume to zero, and close the screen.
- Never call the phone number displayed on the screen.
- If the caller asks you to purchase prepaid electronic money, suspect a scam.

Inquiry

Consumer Affairs Center

(at the Citizen Consultation Office on the 1st floor of Kumagaya City Hall)

☎ 048-524-7321 (direct line)

Hours: Monday-Friday 9:30-12:00, 13:00-15:30 (except holidays)



Let's Chat in English !

Hosted by Kumagaya International Friendship Association

Time and date: 1:30-3:00 pm Sunday, July 6th, 2025

Venue: Kumagaya Shokokaikan 2F

Age: Elementary, Junior High, and High School students

Applications can be made in person at the Kumagaya City Public Relations Section, or sending e-mail via info@k-ifa.jp.

Inquiries: Kumagaya City Public Relations Section

Saitama Information & Support (SIS)

☎ 048 - 833-3296

Telephone counseling is available in foreign languages regarding issues in daily life.

Days: Monday to Friday

(Closed on national holidays and Dec.29 to Jan.3)

Hours: 9:00 am to 4:00 pm

☆ KIFA ☆ Information

Kumagaya International Friendship Association



Japanese Language Class

Learn Japanese to use in everyday life. Please note that participation in Japanese classes will now require you to book a seat in advance.

For further information, please call us on the phone number below or check out our website.

Office Information

Days: Monday through Friday (Closed on Saturdays, Sundays, and national holidays)

Hours: 8:45 am to 5 pm

Location: Public Relations Section, Kumagaya City Hall

Tel: 048-524-1111 Ext.220 Fax: 048-520-2870

E-mail: info@k-ifa.jp

URL: <http://www.k-ifa.jp>



City population (As of June 1st, 2025):

191,119

Foreign resident population: 5,730

