

KUMAGAYA FRIENDS

The official English-language newsletter for Kumagaya city, Saitama, published every second month



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KUMAGAYA FRIENDS

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Consumer Advice

Beware of aggressive buyers!

Reports of so-called "Door-to-Door Purchasing have been increasing". Door-to-Door Purchasing refers to transactions in which a buying company visits a consumer's home to purchase goods.

Actual Case

An unused-items buyer called my home landline and asked, "Do you have anything you don't need?" I told them I had some plates and clothes I no longer wanted. The next day, the buyer came to my home and said, "We can't buy the plates and clothes you prepared." They then forced their way into my house, searched through my rooms, and bought my cherished ring and necklace for a very low price.

Consumer Guidance

- Do not easily agree to a home visit when a purchasing company calls you.
- Do not let a purchasing company into your home if they show up unexpectedly.
- Firmly refuse if they pressure you to sell precious metals or other items you do not wish to sell.

Inquiry

Consumer Affairs Center

(at the Citizen Consultation Office on the 1st floor of Kumagaya City Hall)

☎ 048-524-7321 (direct line)

Reception Hours: Monday to Friday 9:30 a.m. to 12:00 p.m. and 1:00 p.m. to 3:30 p.m.
(excluding holidays)

NHK WORLD JAPAN

NHK WORLD JAPAN delivers news and programs in various languages, introducing multilingual services and contents (videos and articles) every month.

https://www3.nhk.or.jp/nhkworld/en/multilingual_links/

Saitama Information & Support (SIS)

☎ 048 - 833-3296

Telephone counseling is available in foreign languages regarding issues in daily life.

Days: Monday to Friday

(Closed on national holidays and Dec.29 to Jan.3)

Hours: 9:00 am to 4:00 pm

☆ KIFA ☆ Information

Kumagaya International Friendship Association



Japanese Language Class

Learn Japanese to use in everyday life. Please note that participation in Japanese classes will now require you to book a seat in advance.

For further information, please call us on the phone number below or check out our website.

Office Information

Days: Monday through Friday (Closed on Saturdays, Sundays, and national holidays)

Hours: 8:45 am to 5 pm

Location: Public Relations Section, Kumagaya City Hall

Tel: 048-524-1111 Ext.220 **Fax:** 048-520-2870

E-mail: info@k-ifa.jp

URL: <http://www.k-ifa.jp>



City population (As of December 1st, 2025):

190,086

Foreign resident population: 6,035

