

KUMAGAYA FRIENDS

The official English-language newsletter for Kumagaya city, Saitama, published every second month

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KUMAGAYA FRIENDS

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Consumer Advice

“I was sure that I could buy rice cheaply...” Beware of fraudulent online shopping sites!

We have received reports of fraudulent websites taking advantage of the surge in rice prices. Ordering from these scams' websites could lead to problems such as receiving substandard goods or no goods at all.

If you feel even slightly suspicious, please refrain from making a purchase.



Consumer Guidance

Be cautious of sites like the following:

- When prices are unnaturally low compared to normal, such as extremely discounted items
- When the Japanese or kanji characters used on the site appears to be unnatural
- When the business operator's contact information is not clearly displayed



Inquiry

Consumer Affairs Center

(at the Citizen Consultation Office on the 1st floor of Kumagaya City Hall)

☎ 048-524-7321 (direct line)

Reception Hours: Monday to Friday 9:30 a.m. to 12:00 p.m. and 1:00 p.m. to 3:30 p.m.
(excluding holidays)

NHK WORLD JAPAN

NHK WORLD JAPAN delivers news and programs in various languages, introducing multilingual services and contents (videos and articles) every month.

https://www3.nhk.or.jp/nhkworld/en/multilingual_links/

Saitama Information & Support (SIS)

☎ 048 - 833-3296

Telephone counseling is available in foreign languages regarding issues in daily life.

Days: Monday to Friday

(Closed on national holidays and Dec.29 to Jan.3)

Hours: 9:00 am to 4:00 pm

☆ KIFA ☆ Information

Kumagaya International Friendship Association



Japanese Language Class

Learn Japanese to use in everyday life. Please note that participation in Japanese classes will now require you to book a seat in advance.

For further information, please call us on the phone number below or check out our website.

Office Information

Days: Monday through Friday (Closed on Saturdays, Sundays, and national holidays)

Hours: 8:45 am to 5 pm

Location: Public Relations Section, Kumagaya City Hall

Tel: 048-524-1111 Ext.220 **Fax:** 048-520-2870

E-mail: info@k-ifa.jp

URL: <http://www.k-ifa.jp>



City population (As of October 1st, 2025):

190,244

Foreign resident population: 5,876

