KUMAGAYA FRIENDS

The official English-language newsletter for Kumagaya city, Saitama, published every second month

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How to avoid 'Being criminal victims' especially during the Year-end and New Year's holidays

Countermeasures against 'Burglary'

- □ Make sure that doors and windows are properly locked whether you are at home or not.
- □ Lock your doors and windows even when you are only taking out the rubbish.
- $\hfill\square$ Attach two or more locks to each door or window.

Countermeasures against 'Pick-pockets' and 'Street muggers'

- □ When riding a bicycle, attach a security cover to the front basket properly.
- □ Walk on well-lit, well-populated streets. Be vigilant and pay special attention to strangers, motorbikes, or bicycles approaching from behind when you walk on deserted streets and late at night.

Countermeasures against 'Bank transfer scams' and 'Courier fraud'

- □ Set your phone to go to voicemail even when you are at home so that you can avoid answering the calls of criminals.
- □ If you receive scam calls pretending to be from a family member, do not panic, hang up the phone and check with the family member directly. Also, decide on a family password in advance.
- □ The phrase 'Please go to an ATM for your refund' is a scam. Remember that you will never get your refund at an ATM.
- □ The phrase 'I'll take your card so I can renew it' is a scam. Do not hand over your card and do not give out your PIN.

For inquiries:

Kumagaya Police Station at 048-526-0110 Kumagaya city Public Safety Sect. Ext. 339



Saitama Information & Support (SIS)

\$048 - 833-3296

Telephone counseling is available in foreign languages regarding issues in daily life.

Days: Monday to Friday

(Closed on national holidays and Dec.29 to Jan.3) Hours: 9:00 am to 4:00 pm

