# KUMAGAYA FRIENDS

The official English-language newsletter for Kumagaya city, Saitama, published every second month

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#### KUMAGAYA FRIENDS Published and edited by:

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## How to avoid 'Being criminal victims' especially during the Year-end and New Year's holidays

#### **Countermeasures against 'Burglary'**

- □ Make sure that doors and windows are properly locked whether you are at home or not.
- □ Lock your doors and windows even when you are only taking out the rubbish.
- $\hfill\square$  Attach two or more locks to each door or window.

#### Countermeasures against 'Pick-pockets' and 'Street muggers'

- □ When riding a bicycle, attach a security cover to the front basket properly.
- □ Walk on well-lit, well-populated streets. Be vigilant and pay special attention to strangers, motorbikes, or bicycles approaching from behind when you walk on deserted streets and late at night.

#### Countermeasures against 'Bank transfer scams' and 'Courier fraud'

- □ Set your phone to go to voicemail even when you are at home so that you can avoid answering the calls of criminals.
- □ If you receive scam calls pretending to be from a family member, do not panic, hang up the phone and check with the family member directly. Also, decide on a family password in advance.
- □ The phrase 'Please go to an ATM for your refund' is a scam. Remember that you will never get your refund at an ATM.
- □ The phrase 'I'll take your card so I can renew it' is a scam. Do not hand over your card and do not give out your PIN.

For inquiries:

Kumagaya Police Station at 048-526-0110 Kumagaya city Public Safety Sect. Ext. 339



### Saitama Information & Support (SIS)

**\$**048 - 833-3296

Telephone counseling is available in foreign languages regarding issues in daily life.

Days: Monday to Friday

(Closed on national holidays and Dec.29 to Jan.3) Hours: 9:00 am to 4:00 pm

